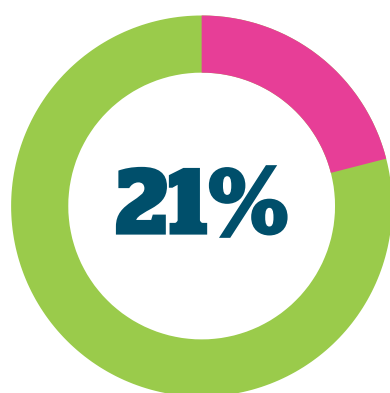


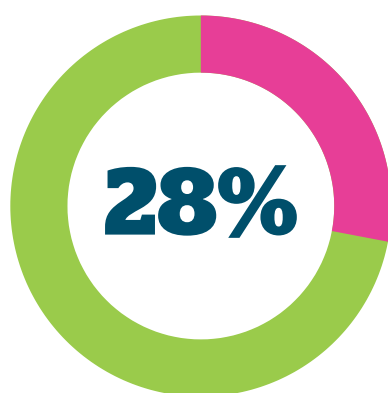
Orford Jubilee



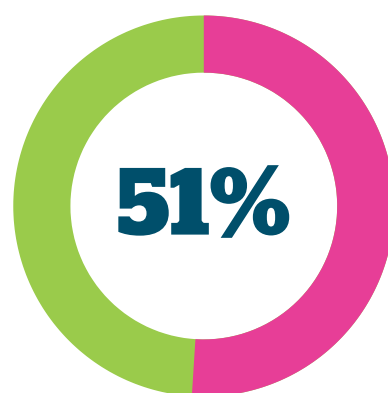
Gender



Male



Female



Not specified

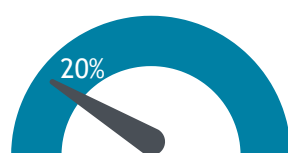
Age



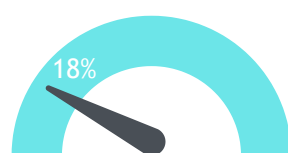
18-24



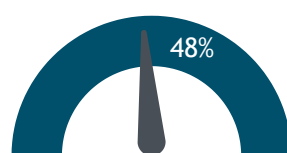
25-49



50-64



65+



Not Specified

Ratings



991
Extremely
Likely to
recommend

Feedback



What Could be better?

Over 90% stated nothing could be improved. some suggestions where:



Comments

"I genuinely cannot thank the GPs, the fire brigade staff, the army, the volunteers and the admin staff who are delivering the vaccine at Orford."

My wife was SO frightened. Shes never had any vaccination before but we persuaded her to come with me.

Andy, the fireman who jabbed her was excellent and made sure she couldn't see him preparing it.

**Emily and Pam spoke to her and kept her calm.
And from start to finish, including consent and us both being jabbed was only 5
minutes or so.
Thank you."**

"I was really impressed with all aspects of my COVID vaccination
The staff were friendly and efficient, the vaccinator was excellent
and really made me feel relaxed- truly an amazing service"

"After initially feeling nervous about getting my covid vaccination the team made me feel at ease. The process was very quick and efficient."

"I was anxious before I went in, but I was seen to very quickly and I was in and out in a flash, it was very well set out"

"I went today with my daughter who has learning difficulties. I was so worried about it all and how she would be but I didn't need to be at all. We've barely been out for the last year and everyone and I mean everyone was so so kind. My daughter ended up holding my hand when I was vaccinated rather than the other way round! Honestly what a fantastic group of clinicians and admin staff. Me and my daughter say thank you so much. If I could give more than 5 stars I would. Having my daughter and me as her carer vaccinated gives just that little bit more confidence."

*All the information above is based on 1026 Reviews from Orford Jubilee Hub Vaccination Centre from the 22nd February 2021 - 1st April 2021 from Healthwatch Warrington's Feedback Centre and data collected from our leaflets in the vaccination centres collated for Warrington CCG .