



July 2021 Update

July is already done and dusted and the team have been busy working on various projects.

Our Children & Young persons emotional wellbeing survey was distributed throughout the schools of Warrington before they broke up for summer.

We are busy planning our Carers event on the 8th September and we enjoyed our 'NHS Big Tea' at The Old School, Fairfield & Howley.

Enter & View training has started and Adrienne has been busy recruiting new volunteers.

[Find out more about Enter & View](#)



NHS Big Tea

On Wednesday 28th July Healthwatch Warrington took over the wonderful R'Teacup cafe at [The Old School](#) in aid of the NHS Big Tea, and we were joined by the lovely Shelly from [Warrington and Halton Charity](#). Healthwatch provided tea & coffee

for all that attended and we were there to listen and talk to all that wanted to about all things Health & Social Care in Warrington for those who wished to express a view.

Big thanks to Nattallie Brown and her staff at R'teacups and to Lucy Glover from [Home Start](#)

'WHH Charity', raises funds to provide additional comforts, care or experiences for the direct benefit of patients and their families beyond that which the NHS provides.

[Donate](#)



What is NHS Complaints Advocacy?

Although most people using the health service are happy with their care and treatment, things can sometimes go wrong. If you're not satisfied with the service you've experienced from a hospital, doctor, dentist, local surgery or any other NHS provider, you are entitled to complain about it.

[Find out more about our Advocacy Service](#)

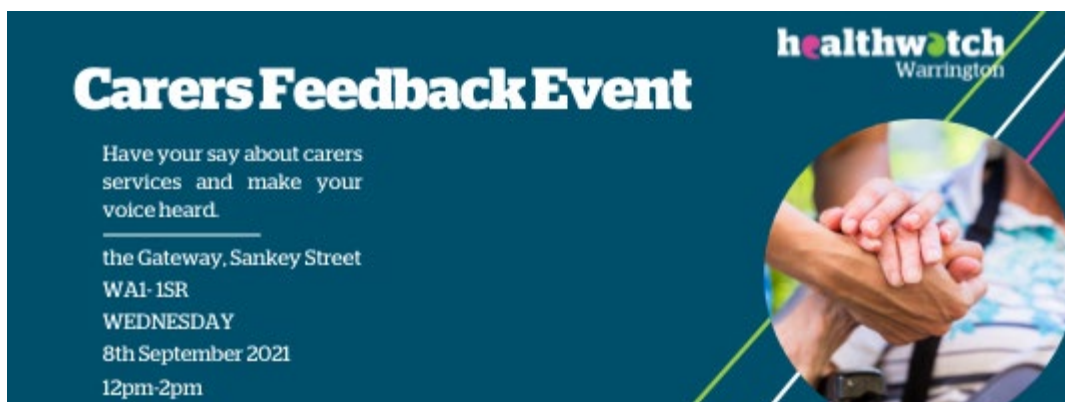


We have just launched a survey about Young People's Mental Health to teachers. This will allow us to get a better understanding of how they think students are coping and assess whether teachers think they can spot any issues and are able to support them. Early intervention is key.

Now that schools are out we are hoping to share our message and keep the momentum up. This week we will share our campaign about our surveys and remind young people and parents to keep talking and look out for signs, whilst sharing contacts of those that may help them during the holidays.

If you would like to find out more about how you can get involved or want to share this message [contact us](#)

[Read More](#)



We are holding a Carers feedback event on Wednesday 8th

September at theGateway from 12pm.

The event is open to everyone but we would especially like to see carers, both paid and unpaid to feed back on their experiences.

We also welcome partners and providers. Booking is essential and refreshments will be provided. We will be collating the information into a published report with recommendations to hopefully help ease carers strain and amplify their voice and concerns.

You can also book [here](#).

If you are unable to attend but would like to give feedback, we will be sending the questions out nearer the time for you to have your say. If you would like us to send the questions please [contact us](#).



Virtual Voices

If you would like to get involved and have your say with the chance to win a voucher– simply sign up to Virtual Voices. Sign up today and you have the choice to take part each month.

This month we want to know about emotional wellbeing.

[Take Survey](#)



Peoples Panel

Our Peoples Panel meet monthly via Zoom. Each month there a different speaker and a chance to discuss health and social care matters that are arising in Warrington.

We are continuously recruiting for Warrington residents to join the panel in order to have an even more diverse group of people represented.

If you would like to contribute to the panel please apply below.

[Apply to Peoples Panel](#)

July's Virtual Voices Winner

Last months winner for Virtual Voices was Morgan Unsworth. She was the lucky winner of a £20 voucher gift voucher to spend in Warrington Market.

Morgan can't wait to spend her voucher and loves



the fact that she has helped to make an impact on services in Warrington.

Join Virtual Voices



Enter & View Representative

They are trained to visit a range of NHS and social care premises, and talk to staff, patients, carers and other service users about their experiences.

Information collected is used to make recommendations on how services can be improved. Our Enter and View Reports are shared with the CQC.

1. Prepare for visits by attending briefings with the HW Support Team
2. Visit health and social care premises, including local hospitals, care and nursing homes, GP surgeries, dental practices, ophthalmic services, etc, to observe what is happening
3. Talk to patients, service users, staff and carers and gain their views on the quality of services provided
4. Maintain notes of the visits and assist in the preparation of reports to outline the findings, and if applicable, offer recommendations for change

More



Healthwatch Advisory Board

In delivering Healthwatch Warrington's services, we are advised by a Healthwatch Advisory Board drawn from members of the public. This group provides advice on:

1. Healthwatch priorities
2. The Enter and View programme
3. Identifying key public concerns
4. Community engagement activity

They act as the voice of the people and ensure that Healthwatch Warrington adheres to the core principles of; confidentiality, respect, feedback, transparency and influence.

[More](#)

Our Reports



HWW Annual Report

Find out what Healthwatch Warrington got up to during 2020-2021.

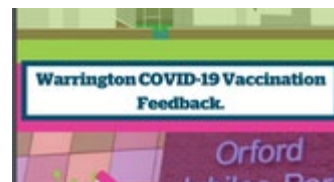
A full report of what we did, our volunteers and how we used our social media presence during the pandemic.

A highlights video of our annual report can be found [here](#).

[Read Report](#)


GP Access Report

We asked our Virtual Voices about their experiences with GP Access, as we have received a lot of feedback regarding this issue in Warrington. We have collated this information and shared it throughout our networks. Our report is available below.

[Read Report](#)


COVID Vaccine Feedback

Our Mass Vaccination Centres have been buzzing since the introduction of the COVID 19 Vaccines. We have been collating information from the centres and have had over 2800 responses. Below is the report on our findings of the experiences of Warrington Residents

[Read Report](#)

Other Information



Grab a Brew & Share Your View

Share your experiences of the pandemic with Covid Community Champions at the Centre for Independent Living as part of our Covid Chats. As a thank you for taking part, you can enjoy a FREE hot drink in our Galleries Café while having a chat with a champion. No need to book, just stop by reception and ask to speak to a Champion.

[More Information](#)

Just turn up ... no need to book and it's free



Peer Support Group
for those living with
depression, anxiety
and related conditions

Facing
Depression
Together

PeerTalk®

EVERY MONDAY 7.00^{pm} – 8.30^{pm}

The Gateway
89 Sankey Street
Warrington
WA1 1SR.

Find out more at:

- 📞 07719 562 617
- 🌐 peertalk.org.uk
- 🐦 @peer_talk
- 📘 @peertalk1
- ✉ enquiries@peertalk.org.uk
- 📱 [peertalkcharity](https://www.instagram.com/peertalkcharity)



In partnership with
THE NATIONAL LOTTERY
COMMUNITY FUND

The PeerTalk Charitable Foundation, registered charity no. 1169830.



Warranton and Halton Hospitals
NHS Foundation Trust

Together we can be amazing

WHH Charity

Registered Charity Number: 1051858

LOTTERY

£10,000
ANNUAL
JACKPOT!

PLUS 10 x £500 PRIZES

- 1 x £1,000 Weekly Prize
- 29 Additional weekly cash prizes totalling £600 every week (1 x £100, 4 x £50, 4 x £25, 20 x £10)

Only
£2
Per Play

THE WHH CHARITY LOTTERY

has been established to help raise funds to support YOUR local hospital. Not only does it give YOU the opportunity to win some fantastic cash prizes it will contribute to providing MORE for the patients at Warranton and Halton Hospitals.

Money raised through YOUR support of the lottery will directly support the hospital through providing additional equipment and facilities that benefit both patients and staff.

























Any help and support YOU and the WHH Charity can give to support patient care is greatly appreciated by our clinical colleagues.

Thank you and good luck!

☎ 01925 662666   

The WHH Charity, Warranton Hospital, Lovely Lane, Warranton , WA5 1QG

Making Space Timetable Aug 2021

	 Daily Drop in 10am-11am (Open for new referrals, Walk rounds, Service info, One-to-one support)	 Book Swap Club (Staff Lead) 10:30-11:30 Free Tea/Coffee and Biscuits. Choose from a wide variety of books on our bookcase, a quiet time to relax and discuss the benefits of reading with others. 	 Cafe Open Daily 11AM - 1PM Fresh homemade daily specials only £2.50 	 Positive Thoughts (Led by Creative Remedies) 1:30PM-4:00PM If you would like to join please see a member off staff 	 Media Group (Led by Creative Remedies) 2:00PM-4:00PM If you would like to join please see a member off staff 	Y Info, One-to-one support (Volunteer Lead) A time to unwind and listen to a short story whilst enjoying a free tea/coffee and biscuits 	 									
T U E S D A Y	Daily Drop in 10am-11am (Open for new referrals, Walk rounds, Service info, One-to-one support)	Positive Thoughts (Led by Creative Remedies) 9:30PM-12:30PM If you would like to join please see a member off staff 	Tea and talk (Staff Led) 11AM-12PM Tea and toast 50p A social hour to connect with friends from the service in a safe and welcoming environment 	Cafe Open Daily 11AM - 1PM Fresh homemade daily specials only £2.50 	Quizzes (Staff and Member led) 1:30PM-2:30PM FREE Come and join us, Play for fun, not prizes! 	F R I D A Y	Daily Drop in 10am-11am (Open for new referrals, Walk rounds, Service info, One-to-one support)	Book Swap Club (Staff Lead) 10AM-12PM £2 per session Practical and educational, learn all the latest skills on	Cafe Open Daily 11AM - 1PM Fresh homemade daily specials only £2.50	'I am I can' 1:30pm - 2:30pm (Led by Nicky Price - Rainbow after the storm) 6 Week Course Learn positive skills, tips and techniques on the topic	Support (Led by Get Warrington Talking) 3PM-4PM Mental Health	Daily Drop in 10am-11am (Open for new referrals, Walk rounds, Service info, One-to-one support)	Positive Thoughts (Led by Creative Remedies) 9:30PM-12:30PM If you would like to join please see a member off staff 	Tea and talk (Staff Led) 11AM-12PM Tea and toast 50p A social hour to connect with friends from the service in a safe and welcoming environment 	Cafe Open Daily 11AM - 1PM Fresh homemade daily specials only £2.50 	Quizzes (Staff and Member led) 1:30PM-2:30PM FREE Come and join us, Play for fun, not prizes! 
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Food Bank



Warrington Foodbank

14 June at 17:43 · 🌐

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Here is our up to date shopping list...

Donations can be dropped off at our Warehouse - Unit 9, Tanning Court, WA1 2HF, Mon-Thurs 4pm-7pm.

Or at our Golden Square Information Centre Tues-Sat 10am-2pm.

Thank you for your support ❤️

❤️ **Deodorant**

❤️ **Sugar** ❤️ **Jam** ❤️ **Sweets**

❤️ **Tinned Spaghetti, Ravioli,**

Macaroni Cheese, Corned

Beef

❤️ **Washing Powder** ❤️

Washing Up Liquid

Up-to-date Shopping List for all donations



We are running really low
on these items

Tinned Spaghetti
Tinned Carrots
Soap & Shower Gel
Washing Up Liquid
Disposable Razors
Washing Powder
UHT Milk (green/blue)
Tinned Sardines

Coffee
Sugar
Dog food
Shampoo
Shaving Foam
Jam
Sweets
Chocolate

Don't Forget

You can also make an online
monetary Gift Donation.

Please visit our website
for details.

Donations accepted
at our Warehouse
9 Tanning Court
WA1 2HF
Mon-Thu 4pm-7pm
&
Golden Square
Information Centre
Tue-Sat 10am-2pm



Warrington Foodbank - Tel: 07583 080 521 - Email: info@warrington.foodbank.org.uk
Website: www.warrington.foodbank.org.uk - Registered Charity 1152525

THANK
YOU



We Urgently Need Carrier Bags

Our carrier bag stocks are fast depleting.

So, if you have a forgotten hoard, then why not donate them to us?

Drop them off at our Warehouse, 9 Tanning Court, WA1 2HF
Monday-Thursday 4pm-7pm

Warrington Foodbank - Tel: 07583 080 521 - Email: info@warrington.foodbank.org.uk
Website: www.warrington.foodbank.org.uk - Registered Charity 1152525

Thank
You

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