

Healthwatch Warrington Advisory Board

27th January 2022 6pm via Zoom

Minutes

Present:

<i>Gary Skentelbery (GS)</i>	<i>HW Warrington Advisory Board Chair</i>
<i>Lydia Thompson (LT)</i>	<i>Healthwatch Warrington Manager</i>
<i>Clare Screeton (CS)</i>	<i>HW Warrington Outreach Lead (Minutes)</i>
<i>Dida Goode (DG)</i>	<i>HAB Member</i>
<i>Chris Judge</i>	<i>HAB Member</i>
<i>Gillian Thomas (GT)</i>	<i>HAB Member</i>
<i>Mike Matthews (MM)</i>	<i>HAB Member</i>

Apologies: Elizabeth Learoyd ECS Director

	Item
1	The Chair welcomed the Board and introduced himself apologies were received by EL
2	Declaration of Interests – none were noted
3	Minutes and Action log from last meeting – These were agreed as a true record.
4	<p>Work Programme Project Updates</p> <p>LT Updated the Board on the operational work that the team are currently undertaking.</p> <p>Young Peoples Mental Health feedback Report – Julie has been working closely with schools and other leads to get the surveys shared and completed. To date there are almost 1100 responses this will be collated by the analyst at ECS for the final report. This will be presented at HWBB and Scrutiny Board. Recommendations will be included for CCG and CAMHs. The GP survey is on hold due to vaccinations and system pressures.</p> <p>RCRS – The feedback has now been collected and collated. The report will be published next week. The service Manager was very impressed and as a result has asked for the team to do additional feedback for their ambulance intervention service work known as STACK.</p> <p>Carers feedback report – The summary report will be ready to publish with recommendations next week.</p> <p>Pharmaceutical Needs Assessment – This was done in partnership with the Public Health Team to update the JSNA chapter CS and CM did the engagement and delivered the posters as well as designing them. This was presented to the HWWB.</p>

	Item
	<p>Draft priorities – these have been share with partners and members of the public. The team are looking at HW England priorities and local partners to align locally. This will also be share with PP and VV and the Chair has offered to share through his wide media networks. The more that vote the better as we want to know what the people of Warrington want HW to focus on.</p> <p>GT said that in her organisation they use Slido as a tool to help with feedback as it carries out an collates the polls for you. GT has agreed to speak to her colleagues and see if it would be viable for HW.</p>
5	<p>Meeting feedback reports</p> <p>The Chair and LT both attended the HWBB and shared the 6-month update which was well received. From the meeting they learned that more women are presenting at A&E with mental health, self-harm and substance abuse issues. She queried if this was a national figure of growth, but Tracy Flute from the Public Health Team said that this was the Warrington figure. LT suggested that if this is the case we should add to the list of possible priorities. CJ agreed, he said that for the first time ever female suicide in Warrington is almost half of the percentage. Historically it was far more men but that the numbers in female suicide have risen significantly. This was discussed at the Mental Health Partnership Board CJ also said that it is often difficult to challenge in this meeting.</p>
6	<p>Intelligence/Feedback update – public issues</p> <p>DG attended the Crisis Care Concordant meeting and Mike Kenny said that there was decrease in calls which goes against the national rate. LT suggested that we investigate this with Merseycare. They also discussed the rise in alcohol admission this too should be considered as a priority. Covid has greatly affected peoples MH and substance abuse.</p> <p>Thara Raj the director for public Health said that the rates for Covid are still rising. The Chair said that this should be shared more with the public. The message needs to be consistent and going through the correct channels. There are mixed messages, and this could result in mores system pressure and serious issues. LT will contact Cllr Warburton regarding this to ensure that the latest guidelines are being released by the WBC communications team.</p> <p>LT presented the infographic from the dentistry feedback collated by the team. She advised that they ask Tom Knight from the NHS Dentistry Department to come and speak to the Board. They also raised concerns about GP Access and access for YP to MH services. This is reflected in the work that Julie Howson has been doing on behalf of HW she has completed over 50 one to one interviews with parents that are struggling to access MH services for their children</p>
7	
7a	Escalation to HW England/ CQC – Dentistry
7b	Publish a report/ agree a recommendation made in a report – LT will forward YPMH report and RCRS as soon as they are published.
7c	Request information from commissioners/ providers – None

	Item
7d	Which premises to Enter and View and when (Completion of the Enter and View Chapleford Medical Centre and Hollins Park In patients wards.
7e	Decision about subcontracting/ commissioned work - RCRS STACK ambulance service work agreed by HAB.
7f	Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services – None
7g	Which health and social care services HW is looking at for priority project – Priorities opened to partners.
7h	Refer a matter to Overview and Scrutiny committee – None
7i	Breach/s of the decision-making process – Non
8	Health and Social Care Issues from the public
9	Any other business The chair has secured an agreement with Warrington Own Buses to advertise Healthwatch Warrington at no cost. In return CS will help with a health and wellbeing surgery at the bus station for staff. This will be discussed at next team meeting. CS asked the chair to attend the next Peoples Pane31 meeting so he can find out more about what they do. The Chair also met with the scrimpers in Orford they have invited HWW to come and have an information stand at their summer fare.
10	Date and Time of Next Meeting 27 th April 2022 6pm to 7.30pm