

Healthwatch Warrington Advisory Board

20th July 2021 6pm via Zoom

Minutes Part 1

Present: *Ruth Dales (RD)* HW Warrington Advisory Board Chair
Dida Goode (DG) HAB Member
Lydia Thompson (LT) Healthwatch Warrington CEO
Clare Screeton (CS) HW Warrington Outreach Lead (Minutes)

Apologies: *Chris Judge* HAB Member
Julie Howson HAB Member
Mike Matthews HAB Member
Gill Thomas HAB Member

	Item
	Private session to discuss confidential staffing/ operational issues. Closed Session- not open to the public.
1	The Chair welcomed Adrienne Roberts back to the team. Adrienne updated the Board on the workplan for Enter and view visits and the volunteer recruitment for the coming year
2	Declaration of Interests – Julie Howson has decided that it would be good practice to stand down for 12 months whilst she is in her operational role.
3	Minutes and Action log from Meeting in April – These were agreed as a true record.
4	<p>Work Programme Project Updates LT shared the Quarter one update report with the HAB. She also shared the annual report which was presented to the Health and Wellbeing Board where it was well received. CM produced a 3 minute summary video that was shared on the website and on social media.</p> <p>RCRS feedback will commence over the next 3 months and a report will be produced for the service as well as the public.</p> <p>YPMH work has flagged up some safeguarding issues that LT is dealing with. This is mostly around self-harming and suicidal thoughts. This is being discussed with the safeguarding leads at schools.</p> <p>The Annual report will be shared at the annual meeting the Chair and LT will discuss speakers before the event which will be held in September.</p> <p>Rick Howell has confirmed that the contract will be rolled over for 2 years and was happy with all the work that the team had done recently and during the pandemic.</p>

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5	<p>Meeting feedback reports - DG said that the Health forum members were concerned what would happen to the group next year when the CCG finishes.</p> <p>3rd Sector Partnership assembly. Alan Yates did a presentation about the ICS. There were concerns from members of the 3rd sector that they did not have enough involvement. Carl Marsh said that they had plans in place for the 3rd sector to get involved. This will involve workshops for community engagement proposals. The chair said that all groups should be involved and that Healthwatch will have place involvement alongside them.</p> <p>DG said the the number of ambulances in Warrington has been halved. CS to speak to NWS and feedback to the HAB at next meeting.</p> <p>LT meeting update JSNA – Healthwatch will be included in working with the pharmacy assessment. Review of TOR, I can send you the JSNA prioritisation matrix. Elaine Bentley Lead on Early help was in attendance, and LT has asked Julie to meet up with her to see if they both can link in with YP Project. Healthwatch were thanked regarding the cancer consultation work. Minutes can be shared once received. Child eating disorders has doubled in mid Mersey.</p> <p>Mersey Care – Met with Lee Bloomfield new Asst Ops Director for Mersey Care. Discussed new E and V priorities for inpatients, will be looking at October as they have a few monitoring visits including CQC.</p> <p>Health Protection Board – LT included HWE new report on exploring vaccine confidence for African, Bangladeshi, Caribbean and Pakistani background. This report was based on 15,000 peoples comments. LT – Healthwatch have published two reports – one on vaccinations where 99% of people were very confident in receiving the vaccination.</p> <p>PESC – Are really happy with the support and engagement they are having with Healthwatch. The new engagement leads are in communication with COL.</p> <p>Staying Connected – COL has asked them to be involved with the Carers feedback event which they have agreed to do.</p> <p>Cheshire and Merseyside Cancer Alliance – COL has been asked to sit on the group as aa patient feedback rep.</p> <p>Health Protection Board LT noted, in light of the increase in cases it might be worth looking at holding an extraordinary HPB meeting, if we do go to an enhanced status. Timescales will need some co-ordinating. Healthwatch can help with any pop ups.</p> <ul style="list-style-type: none"> • Warrington now has gone into Enhanced area.

	Item
	<ul style="list-style-type: none"> • WSAB (unable to attend this meeting as I was attending another meeting) minutes to follow, just to note Margaret Macklin is retiring WBC, and Michelle Greenwood is taking over responsibility of Quality Lead. • Health and Wellbeing Board Development Session – Place. Session discussed Place and what place meant to the partners. Another development session to be arranged. Dida will be attending this on behalf of Lydia. Cath Jones WBC mentioned that HWW are working with public voice regarding our panels, but awaiting confirmation from WBC to arrange a partner ‘workshop’ to see if this can be delivered in a joint way. • NWB/Mersey Care HW Cheshire and Mersey CEO – met new Patient engagement lead for Cheshire and Mersey Christine Spencer (Dennis Dewar Chaired meeting). They are working on a Carers Strategy, I have sent them WBC version. • Met with MP South Andy Carter and shared our GP Access Summary from the Virtual Panel, Andy is meeting with Health Secretary to discuss as there was a media story of him visiting Chapelford Surgery. • Presented Vaccination report and GP Summary report to Scrutiny, met new Board. Chair is David Ellis and Vice Chair Cllr Amanda King. Meeting went well and Cllrs were very interested in the reports. I arranged to meet a few of the Cllrs, and have met Amanda King since. We had a really good meeting and I have arranged further outreach for older people and I asked for support around our PP and VV. I mentioned that we have trained cllr in the past for E and V training. Amanda was interested in some one from scrutiny attending the PP as a ‘listener’ as she believes the public voice is important and this can also feed into scrutiny. • Health and Wellbeing Board July, will be presenting the vaccination report and our Annual Report. • Children and Young People’s Mental Health Wellbeing Board – I have been invited to attend this referred by Steve Thatham CCG this will be in July • ICTB – July • Quarter Monitoring and Contract extension meeting July 13th with Rick Howell, We have been extended for the remainder of the 2years contract. • Third Sector Leaders Hub July – CCG Andy Davies presented ICS structure
6	Intelligence/Feedback update – public issues – HRT patches and lack of them. GP access issues. NHS dentist access issues. Carers strain and respite access. YPMH and CAMBS.
7	
7a	Escalation to HW England/ CQC – None
7b	Publish a report/ agree a recommendation made in a report – Done and issued
7c	Request information from commissioners/ providers – None
7d	Which premises to Enter and View – Done
7e	Decision about subcontracting/ commissioned work – None

	Item
7f	Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services – None
7g	Which health and social care services HW is looking at for priority project – Done
7h	Refer a matter to Overview and Scrutiny committee – Done GP access
7i	Breach/s of the decision-making process – None
8	Health and Social Care Issues from the public – Dentistry, CAMBs access and GP access
9	Any other business – Gill and Mike to meet with Ruth.
10	Date and Time of Next Meeting Tuesday 19 th October 2021 at 6pm

Healthwatch Warrington Advisory Board

29th July 2021 – Zoom

Minutes Part 2

	Item
1.	Staffing – Adrienne Roberrts has joined the team as a part time volunteer co Ordinator. Julie Howson has joined the team as part time young peoples engagement worker they are both contracted to do 14 hours per week flexi time. LT has extended Julies hours to 21 due to workload and budget. LT has put a proposal to Rick Howell for extra funding to do engagement work in Domiciliary Care. She will update the HAB when she hears if it has been successful.
2.	Annual Meeting – A date is yet to be confirmed but will be in September. We will present Annual report and ask local partners to speak. Team will meet in August to discuss.