

Healthwatch Warrington Advisory Board

19th January 2021 – Zoom

Minutes

Present:

<i>Ruth Dales (RD)</i>	<i>HW Warrington Advisory Board Chair</i>
<i>Dida Goode (DG)</i>	<i>HAB Member</i>
<i>Lydia Thompson (LT)</i>	<i>Healthwatch Warrington Manager</i>
<i>Clare Screeton (CS)</i>	<i>HW Warrington Outreach Lead (Minutes)</i>
<i>Chris Judge</i>	<i>HAB Member</i>

Apologies: *Julie Howson*

	Item
	Private session to discuss confidential staffing/ operational issues. Closed Session- not open to the public.
1	The Chair welcomed the Board apologies were received by Julie Howson
2	Declaration of Interests – none were noted
3	Minutes and Action log from Meeting in July – These were agreed as a true record.
4	Work Programme Project Updates Lt updated the Board with the operational reports from November and December this included the work with the PCN Alignment in Care Homes CS has agreed to share the video that CM has produced. CS is working with 3 common cancers task and finish group. She also updated them on the difficulties that Warrington residents are experiencing getting an NHS dentist during the pandemic. CS has spoken to the dental department at Bath Street they have issued an official response to say that no new patients are not being added at the minute but if it was an emergency, they can access the emergency service CS has been sharing the details.
5	Meeting feedback reports ECS have decided to go back to the old CRM system. The Board can email the team with their feedback and they will update the system on their behalf. CM and CS to attend training next week. The last report YPMH was shared with the Health and Wellbeing Board and the CCG have come back with a full response to the recommendations highlighted within the report. LT also fed this back to the QSG meeting. DG attended the Care Concordant where the heard a presentation from Sarah Appleby on the new changes on Mental Health Assessments training. DG also attended the suicide prevention board meeting where they discussed dual diagnosis. DG has emailed Margi Butler to express her concerns that this is not happening well enough in Warrington. Margi is going to ask for a report on the service. CJ suggested to the Board that they have for a response regarding dual diagnosis.

	Item
	<p>He also fed back that the Crisis lines are not helping as lots of feedback that he has received from his group suggest that families are still struggling. He said that the thresholds are too high and that men with suicidal thoughts are being turned away from A&E. This is also due to the rise in alcohol consumption. CJ to feed this back to Carl Roberts DG has offered to put them in contact.</p> <p>The Chair has asked for an update on the Peoples Panel, Healthwatch will still be supporting them when Warrington Together finishes in March. LT assured the Chair that there will be many pieces of consultation work to be put through the Panel with the New Town Bid. DG will attend the next meeting on the 28th January. CS and CM have begun recruitment for the new panel. CJ has asked the panel if there are any meetings that he can attend to support the Board more LT suggested the mental Health Board.</p>
6	<p>Intelligence/Feedback update – public issues</p> <p>Dentistry remains a problem with NHS dentist not taking on any new patients CS has had feedback that some patients are been given up to 3 rounds of antibiotics. The Chair has asked CS to forward anymore intelligence of this to her.</p> <p>Vaccinations in Care Homes – this has now been resolved and the PCNs are on target to have all staff and residents vaccinated by the end of January.</p>
7	
7a	Escalation to HW England/ CQC – None
7b	Publish a report/ agree a recommendation made in a report – None
7c	Request information from commissioners/ providers – None
7d	Which premises to Enter and View and when (Completion of the Enter and View visit checklist is required)
7e	Decision about subcontracting/ commissioned work – None
7f	Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services – None
7g	Which health and social care services HW is looking at for priority project – None
7h	Refer a matter to Overview and Scrutiny committee – None
7i	Breach/s of the decision-making process – Non
8	<p>Health and Social Care Issues from the public –Steve Cullen from the 3rd Sector hub intends to contact Public Health regarding LFT at the Gateway all procedures staff and measure were put in place then it was moved to the Halliwell Jones Centre. They believe that this should be done at the Gateway which is more central, and the Board agreed.</p>
9	Any other business – None
10	Date and Time of Next Meeting Tuesday 13 th April 2020 6pm