

# February 2023

An update on Healthwatch Warrington.

What a great start to 2023!

Healthwatch Warrington have been touring Warrington with our Women's Health Roadshow.

We are preparing for our Women's Health event on the 7th March Celebrating International Women's Day and we will have speakers on Menopause, Mental Health and Women's Health.

We are currently looking for YOUR voice to help us decide our Priorities for 2023-2024.

Find out more in the details below.

## **Outreach and Engagement**



In partnership with <u>Livewire Warrington</u> the Team have spent February touring the length and breadth of Warrington.

Our Women's Health Roadshow aimed to drop into areas of all areas of Warrington.

Residents were encouraged to fill out our Women's Health Survey and share their views and experiences of Health and Social Care services in Warrington.



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Healthwatch have a legal power to visit health and social care services and see them in action. This power to Enter and View services offers a way for Healthwatch Warrington to meet some of their statutory functions and allows them to identify what is working well with services and where they could be improved

Utilising the surgeries Text system we sent out our impartial and independent survey to patients.

Through this we were able to get feedback from 668 patients of Holes Lane Medical centre and feedback their experiences of the surgery.

This enabled us to make recommendations on what was working well within the surgery and according to patient feedback what could be improved.

<u>Read the report</u>

Other Enter & View <u>Reports</u>

#### **Coming Soon**

**Enter & View Report** 

- Long COVID Survey Summary Report
- Enter & View Report: Stretton and Appleton Surgery
- Virtual Voices Feedback Report: Urgent Treatment Centre and Enhanced Access

### Healthwatch Warrington's Priorities 2023-2024



<u>Healthwatch Warrington</u> This month we want to gain YOUR opinion to help us to decide Healthwatch Warrington's Priorities in 2023-2024.

Throughout the year we have collated a list of prevalent themes across Warrington via our Outreach sessions, patient feedback, Healthwatch England and meetings with stakeholders.

We have consulted with stakeholders to align our themes and need YOUR help to choose two themes we will concentrate on during 2023-2024.

Event

HEALTHWATCH



Join the Healthwatch Warrington Team to discuss the options for their Priorities for 2023-2024 in our informal priorities virtual event.

The team will discuss their reasoning behind the options before you make your final decision.

<u>Register your interest</u>

### **Get involved**



From talking to people about their experiences of health and social care, to writing reports, to updating our social media volunteers are vital to our work.

Whether you have a few hours to spare or are looking for a regular commitment, we've got a volunteering role to suit you.

<u>Volunteer with us</u>